

**Classification:** OFFICIAL

## Privacy Notice - Collection of Information about COVID-19 status

The Australian Electoral Commission ('the AEC') is collecting additional personal information from COVID-19 affected voters during the upcoming federal election, to facilitate access to telephone voting for those voters.

You will be considered to be a COVID-19 affected voter for the purposes of this privacy notice if a public health order of the State or Territory you reside in prevents you from attending a polling place during the election period because you have tested positive for COVID-19 after 6pm on Tuesday 17 May, on a test approved by the Therapeutic Goods Administration ('TGA') for that purpose.

This privacy notice explains:

- what information the AEC will collect about you during this process;
- how the AEC will use, disclose, store and secure this information; and
- how you can access and correct this information where the AEC continues to hold it.

### Collection

The type of personal information that will be collected from you during registration for telephone voting will include:

- your full name;
- your date of birth;
- your address;
- your telephone number;
- details of a positive TGA-approved test that you have received; and
- details in relation to the mandatory isolation or quarantine period that you are required to undertake.

If you make a phone call to register for telephone voting, that call will be recorded. When calling to vote, you will be asked to confirm your registration number, PIN and voting electorate. Once your vote is cast, we will make a record that you have completed your voting.

The AEC is required to handle your personal information in accordance with the [Privacy Act 1988](#) (Cth) ('Privacy Act') and it is recognised that some of the information being collected may include sensitive information for the purposes of the *Privacy Act 1988* (Cth).

### Use, disclosure and storage

The personal information collected will be used by the AEC (and, where applicable, authorised service officers from other Commonwealth agencies) to:

- consider your eligibility for telephone voting;
- register you for telephone voting; and
- send your registration number to you.

The AEC will store data to allow the AEC to be able to carry out these functions. All information will be securely stored in accordance with the AEC's Protective Security Policy Framework and the Information Security Manual.

Any recordings of phone calls made to register for telephone voting will also be stored by authorised agencies on behalf of the AEC.

The AEC may make enquiries to check your eligibility, including with state and territory government bodies, to confirm the validity of information or evidence provided by you.

The AEC will only use your personal information, or disclose it to another organisation or government agency, in very limited circumstances where:

- the use or disclosure is required or authorised by law; or
- if a permitted general situation under s 16A of the Privacy Act applies.

## Access to and correcting information

Under the Privacy Act you have the right to ask for access to personal information that the AEC holds about you, and ask that personal information be corrected. You can ask for access or correction by contacting the Privacy Officer using the details below. If you ask, the AEC must give you access to your personal information, and take reasonable steps to correct it if the AEC considers it is incorrect.

## Feedback, questions and assistance

For further assistance, or if you wish to contact the AEC about this notice or the collection of your information, please contact the AEC's Privacy Contact Officer.

You can make an enquiry in writing, over the phone or through our [online privacy enquiry form](#).

You can make a privacy complaint to us in writing, over the phone, or through our [online complaints form](#) by selecting 'Privacy' from the drop-down menu. Also note that our [Privacy Policy](#) contains information about how you can complain about a breach of the Australian Privacy Principles, and how the AEC will deal with such a complaint.

In writing: The Privacy Officer  
Australian Electoral Commission  
Locked Bag 4007  
Canberra ACT 2601  
Australia.

By phone: 02 6271 4411

[Assisted contact](#) options are also available.

More detailed information about the way the AEC handles your personal information is set out in our [Privacy Policy](#).

You can also obtain further information from the [Office of the Australian Information Commissioner](#) website, or by telephone on 1300 363 992.