



Industrial Elections and Ballots Program

SERVICE PLAN

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Foreword	3
Overview	4
Election and ballot delivery	5
Election service standards	6
Achieving the election service standards	7

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Foreword



The Australian Electoral Commission (AEC) is committed to delivering trusted, reliable, high quality and high integrity electoral events.

Through our Industrial Elections and Ballots Program, the AEC is required to conduct elections for office holders within organisations registered with the Fair Work Commission as well as protected action ballots.

This plan outlines the key election services and standards that, along with our AEC values of electoral integrity through quality, agility, and professionalism; underpin the conduct of all of our events.

Australia is a leader in refining and delivering best practice in election administration. We recognise registered organisations have varying requirements when it comes to their electoral events and our commitment is to work with organisations to create a system that will best realise these requirements, whilst running a modern and efficient service.

We are committed to continuous evaluation and improvement, and will measure our performance based on the standards outlined in this plan. Should you have any comments on your election experience, I would ask you to take the time to let our AEC staff know either during or following your event so we can use your feedback to continue to provide the best possible election to suit your organisation.

Tom Rogers

Electoral Commissioner



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